



Welcome

Dear Business Partner:

After a review of our behavioral health strategy for our managed care plans, we have decided to assume the administration of behavioral health care services for our members in HMO Blue®, Blue Choice® Plan 1 and 2, Network Blue, and Access Blue from our current manager, Magellan Health Services. This transition will take effect on January 1, 2006. Magellan will continue to provide services for members in these plans until December 31, 2005. As you may know, we already provide the management of behavioral health services for approximately 600,000 PPO and indemnity health plan members.

We plan to have Magellan continue managing care for all members enrolled in our HMO Blue New England, Blue Choice New England, and Network Blue New England plans due to the unique nature of the New England products.

To minimize any interruption in members' care, we are working closely with Magellan. Our intention is to offer contracts to Magellan providers for the plans we will be administering.

Please be assured that your clients' employees' coverage and benefits will not change as a result of this transition. All accounts with impacted plans will be receiving a letter from us explaining this change. If you have any questions, please contact your Account Executive.

Sincerely,

Carlos Cubia
Vice President
Sales Division

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